

Visit enbridge.com/call811
to learn more.

myth:
811 IS ONLY
FOR DIGGING.

811 applies to all dirt-moving activities—from planting trees, installing mailboxes and building fences to constructing buildings, roads and berms.

myth:
I REMEMBER WHEN
THE UTILITIES WERE PUT
IN, AND I'VE CALLED 811
BEFORE. I DON'T NEED
TO CALL AGAIN.

The depth of pipelines and other utilities can change over time. Please don't make risky assumptions—you don't want to be the one who knocks out Internet, cable or vital services in a community.

myth:
I'M NOT REQUIRED
BY STATE LAW TO
MAKE A ONE CALL,
SO I DON'T NEED TO
CALL 811.

You should always call 811. Like choosing to not text while driving, making a one call may not always be required by law—but it's always the safest option.

7 myths about safe digging

myth:
I'M NOT DIGGING
VERY DEEP. I DON'T
WANT TO BOTHER
ANYONE FOR A
SMALL PROJECT.

The depth of pipelines and other utilities can change over the years due to erosion, digging projects or uneven surfaces. You're not bothering us by calling 811. We'd rather you be safe than sorry.

myth:
CALLING 811 COSTS
MONEY. I'M WORKING ON
A BUDGET, AND EVERY
DOLLAR COUNTS.

Calling 811 is free—the cost is paid by utility companies to protect you and your employees or tenants.

myth:
CALLING 811 WILL
HOLD UP MY WORK.
I DON'T HAVE TIME
TO CALL.

Calling 811 is fast. After you call, professional locators will be sent to the proposed excavation site within 2-3 business days.

myth:
IF I HIT A PIPELINE
AND NOTHING HAPPENS,
THERE'S NOTHING TO
WORRY ABOUT.

Even if it appears the pipeline isn't damaged, always call the pipeline operator. Protective coating damage or even a small dent in the pipeline could cause a major problem in the future.

Digging by the numbers

The approximate amount of time it takes to call 811

4½ MINUTES

OR

4½ DAYS

The average work delay due to hitting a pipeline while digging

\$0

The cost of calling 811 before digging



99%

The percentage of time work is completed without damage when the one call system is used prior to digging

811

A nationwide number that can save money and lives



You should always call 811, no matter how large or small your project or how deep you are digging. Whether you're planning a backyard project or a professional excavation—**calling 811 is always the safest option.**

4 steps to dig with care

- C**all 811 Before You Dig
- A**llow required time for markings
- R**espect the marks
- E**xcavate carefully

Pipeline markers do **NOT** indicate the exact location of a pipeline.



Pipeline markers provide valuable information:

- Product(s) transported
- Operator of pipeline
- Emergency Contact information



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It's never safe to assume the depth of pipelines

- Pipeline depth can change due to erosion, previous digging projects and other factors.

Contact Enbridge Public Awareness:

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